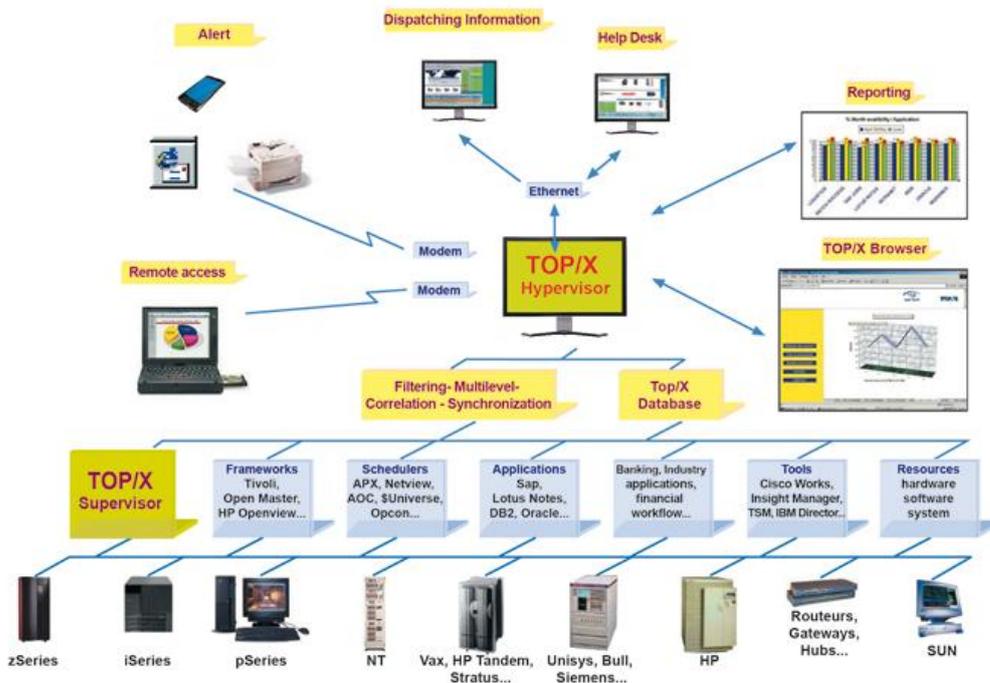




From Surveillance to Hypervision  
The solution that federates your IS systems



- ▶ **TOP/X**, supervision software
  - Designed to cover the broad spectrum of homogeneous or heterogeneous systems as well as of standard or specific needs
  - Runs on a platform independent of supervised environments
- ▶ **TOP/X**, universal means of supervision
  - Powerful collection, detection and filtering
  - **TOP/X** classifies and correlates software and/or hardware information permanently in order to decide which action to initiate
- ▶ **TOP/X**, the focal point of supervision

Its central management allows to concentrate the monitoring information to a single point: the Focal Point of Supervision.

- Easy and fast setup
- Complete take over of the software by the teams
- Reliable solution based over 20 years experience
- Ideal for heterogeneous environments which constantly evolve
- Monitoring of mainframe platforms (IBM, Siemens), distributed platforms (Windows, Unix) and of specialized environments (HP-Tandem, Unisys) or virtualised environments (VMware and Cloud)
- A single solution to meet all the needs of the IS operation

#### **Hypervision :**

- Native integration of almost all solutions market supervision: solutions editor (CA, BMC) or solutions manufacturer (IBM Director, Siemens, Cisco ...).
- Reporting Module: operates and restores information in the form of activity reports custom graphics.
- Module Task Planning: planning and monitoring of all tasks of operation teams.

#### **Supervision :**

##### Resources :

- Monitoring of all types of hardware platforms
- Different criticality according to the Operation view
- Easy-to-use supervision calendars
- Automatization of operation tasks follow-up
- Large control library (plugin)

##### Business:

- End-to-end supervision of Business applications
- Follow-up of Business processes
- End user point of view
- Local or remote monitoring & supervision

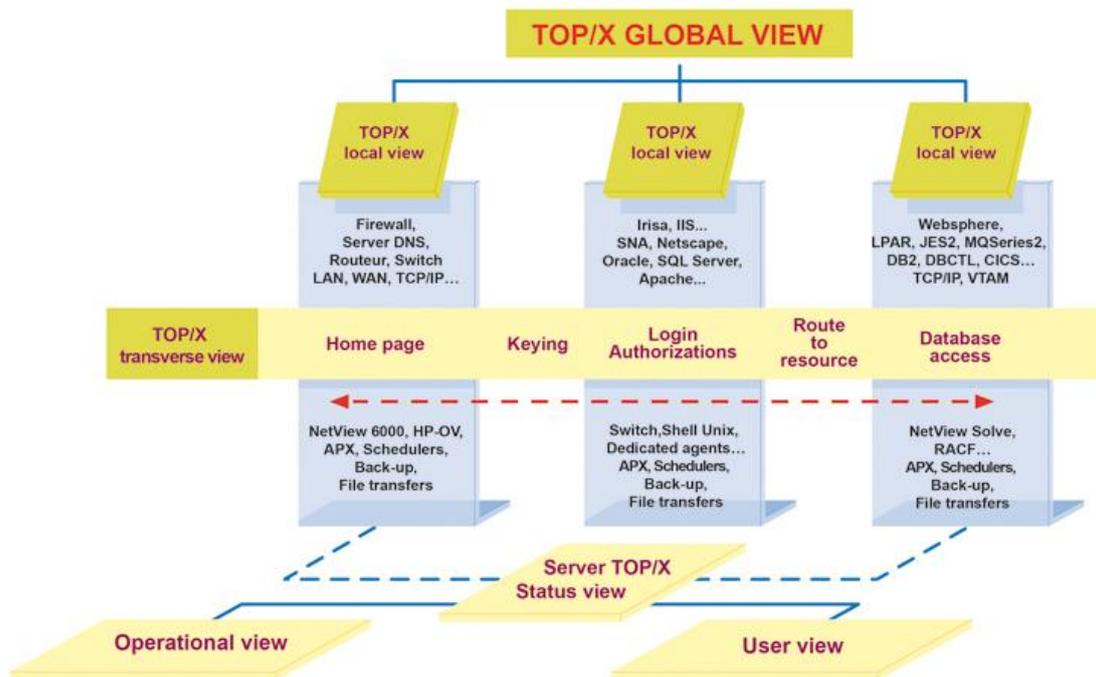
- ▶ **Global and proactive** monitoring of the various components of the information system.
- ▶ The alert system: **alarm management** on several levels of severity and **adapted dispatch**(staff-on-call, help desk, remote maintenance, operation).
- ▶ Piloting and **hypervision**: from a focal point, Top/x drives and federates the information system whether in a single or multi-site, multi-systems architecture.
- ▶ The Report module produces and dispatches **friendly graphic statements** upon the **availability** of the critical services and applications of the company.
- ▶ **Automation**: Implementation of actions executed automatically by a configurable scheduler
- ▶ **Transverse global vision**: the technical view is complemented by a transverse view of the business or of the process.

## Some Business supervision

**Supervising financial banking flows** : TOP/X guarantees the fluidity of operations between financial organizations.

**Monitoring a manufacturing process** : TOP/X successfully ensures the marking out of the intermediate phases, synchronized with most of the ERP (SAP...).

**Customer service and Quality of Service measurement** : TOP/X permanently checks the effectiveness of the customer service and measures the SLA (Service Level Agreement).



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